

INFORMATION NOTICE

As **SARSILMAZ SİLAH SAN. A.Ş.** (hereinafter referred to as “SARSILMAZ”), we respect and value the privacy of individuals. Therefore, we would like to inform you about your rights regarding the use and protection of your personal data within the scope of the Law on the Protection of Personal Data No. 6698 (hereinafter referred to as “KVKK”).

As SARSILMAZ, in our capacity as the data controller, your personal data will be processed based on the legal ground stated in Article 5, Paragraph 2(f) of the KVKK, which allows processing of data for the legitimate interests of the data controller without harming the fundamental rights and freedoms of the relevant person, for the following purposes: execution of customer service processes; management of customer relationships; handling customer complaints; managing activities aimed at customer satisfaction; establishing and enhancing customer loyalty to the company’s services; conducting identity verification activities; providing customer-specific products and services; carrying out customer service activities via internet and mobile channels; and recording notifications such as complaints, objections, requests, suggestions, and satisfaction in our notification management system to provide you with better service. Your personal data may also be shared with third parties for the same purposes and under the same legal basis.

Within this scope, your personal data is collected through methods such as filling out printed forms provided by you, completing the contact form on our website, via social media, email, and after-sales support lines, or through websites aimed at customer satisfaction.

As the data subject, we hereby inform you that you have the following rights under Article 11 of the Law:

- To learn whether your personal data is being processed,
- To request information if your personal data has been processed,
- To learn the purpose of processing your personal data and whether it is being used in accordance with that purpose,
- To be informed of third parties to whom your personal data is transferred, either domestically or abroad,
- To request the correction of your personal data if it has been processed incompletely or inaccurately,
- To request the deletion or destruction of your personal data within the framework of the conditions set forth in the relevant legislation,
- To request that the correction, deletion, or destruction of your personal data be communicated to third parties to whom your personal data has been shared,
- To object to the emergence of any outcome against you through the exclusive analysis of your personal data by automatic systems,

- To request compensation in case you suffer damage due to the unlawful processing of your personal data.

With regard to your requests concerning these rights under Article 11 of the KVKK, by completing all the information specified in the Data Subject Application Form, in accordance with Articles 11 and 13, Paragraph 1 of the KVKK and the Communiqué on the Procedure and Principles of Application to the Data Controller,

- By visiting our Company in person at the address “Düzce 1st Organized Industrial Zone, 5th Street, No:12, Beyköy, Düzce,” via our email address musterihizmetleri@sarsilmaz.com,
- In writing, through a notary or by registered mail with return receipt, in order to verify your identity and prevent disclosure of information to unauthorized persons,
- By sending an email to musterihizmetleri@sarsilmaz.com using a secure electronic signature, mobile signature, or (if applicable) an email address previously notified to and registered with our Company,
- Through the contact section on the SARSILMAZ website, or by other methods to be determined in the future by the Authority. For detailed information, you can contact musterihizmetleri@sarsilmaz.com.

I acknowledge and agree that all communications I have conducted through after-sales support services, email, and live chat are recorded for security and customer satisfaction purposes, and that, within the scope of my consent under the KVKK, my identity information, mobile phone number, and IP address are stored. I also consent to the sharing of this information with the Public Prosecutor’s Offices in the event of any criminal activity.