

PRIVACY NOTICE

SARSILMAZ SANAYİ A.Ş. ("SARSILMAZ") is committed to the principle of privacy and protection of personal information. This notice explains in detail the steps we take to protect your personal information when you visit our websites. It describes the personal information we collect, the purposes for which it is used, and the choices you make regarding our use of such information. This notice also covers the measures we take to protect your personal information and how you can review and correct it. By accessing our websites, you agree to the collection of such information and to the use of it as described in this privacy notice.

Information We Collect Directly from You

In general, you can visit SARSILMAZ websites without providing any personal information. On certain pages, we may request that you provide your personal information in order to deliver a specific service or perform the requested action. The personal information we collect may include the following: your name, title, company/organization name, e-mail address, telephone and fax numbers, and mailing address; information regarding your company and job description; your e-mail marketing preferences; financial information (including credit card or account information); information such as nationality and country of residence, which allows us to determine your compliance with relevant export control regulations for the transfer of certain technologies; login and technical information used to customize and facilitate your use of our websites; questions about our products and services and regarding your orders; information that helps us determine the products and services most suitable for your needs; event log information; and your feedback regarding our websites, as well as our products and services in general.

Providing this information is not mandatory; however, if you do not provide it, we may be unable to deliver the requested service or perform the requested action.

Automatically Collected Information

Information such as the pages you view, the number of bytes transferred, the links you click, the materials you access, and other details related to your visit to our websites may be collected by us. On sites where you log in with a user ID, we may associate this information with your identity to determine your potential interest in our products and services. Certain standard information sent by your browser to every website you visit—such as your Internet Protocol (IP) address, browser type, capabilities and language, operating system, date and time of access, and the website from which you accessed our site—is also collected. However, none of this information is necessarily linked to your identity.

Use of Information

Services and Transactions: Your personal information is used for purposes such as providing information about SARSILMAZ products, registering purchased products, fulfilling product orders, processing claims under warranty, replacing product manuals, responding to customer service requests, facilitating the use of our websites, and providing other services or performing other transactions. To enable us to act more consistently and efficiently in our

relationship with you, information collected from our websites may be combined with information obtained through other methods.

Website Development: We may use your personal information to improve our websites and SARSILMAZ products or services, to facilitate the use of our websites by preventing you from having to enter the same information repeatedly, or to customize the websites according to your preferences and interests.

Communication: With your consent, we may use the personal information collected from our websites to inform you about products and services offered by SARSILMAZ. Whenever information is collected for the purpose of communicating with you regarding our products and services, you will always have the option to opt out of such communications. In addition, every e-mail we send will include an unsubscribe link that allows you to stop receiving these communications. If you choose to unsubscribe, you will be removed from the relevant list within 10 business days.

Job Applications: You may be required to provide information about yourself, such as your résumé, in connection with job applications or inquiries. Such information may be used by SARSILMAZ and its subsidiaries and affiliated companies under its control for recruitment purposes. Unless otherwise requested by you, this information may be retained for future use.

Use of Promotional Information and Web Beacons: Promotional information consists of small files that websites store on your hard drive and in your browser memory. This information may be used to track the number of times the site is visited, monitor the number of visitors, analyze the usage behavior of visitors to our websites (including the effectiveness of online advertisements), and store provided information such as your preferences along with useful technical information generated through your interaction with our websites. Session-based promotional information (which is deleted when the browser session ends) and other information useful for managing the session may be used to store your profile elements and facilitate your navigation on our websites, particularly with respect to information searches and order placement. You may choose to accept or reject promotional information. Many internet browsers automatically accept promotional information, but you can modify your browser settings to reject promotional information or to notify you when it is placed on your computer. If you choose to reject promotional information, you may not be able to fully utilize the features of SARSILMAZ websites and other sites you visit. Our sites may also include electronic images known as web beacons, sometimes referred to as single-pixel gifs, which allow us to count how many users visit these pages. Web beacons may also be included in our promotional emails or newsletters to determine whether our messages are opened and whether any actions are taken.

Disclosure of Your Personal Information: Except as described below, the personal information you provide to SARSILMAZ through our websites will not be shared with anyone outside of SARSILMAZ and its subsidiaries and affiliated companies under its control without your consent.

Disclosure to Service Providers: SARSILMAZ enters into agreements with other companies to provide services on its behalf, such as hosting websites, transmitting information, performing transactions, and analyzing the websites. These companies are

provided with only the elements of your personal information necessary to perform such services. These companies and their employees are prohibited from using your personal information for any other purposes.

Disclosure to Distributors: We may share your personal information with companies that distribute our products in order to respond to your request. In such cases, only the elements of your personal information necessary to fulfill your request are provided, and these companies and their employees are prohibited from using your personal information for any other purposes. In some cases, we may request your consent to share your information with distributors for marketing purposes beyond the fulfillment of your request. However, unless you explicitly provide your consent, your information will not be shared for such marketing purposes.

Disclosure of Personal Information in Relation to Transactions: In connection with certain transactions, we may disclose all or part of your personal information to financial institutions, government agencies, shipping companies, or postal services involved in the execution of the transaction.

Disclosure in Connection with Company Acquisitions or Sales: For strategic or other business reasons, SARSILMAZ may decide in certain countries to sell, acquire, merge, or reorganize its operations. Such transactions may require the disclosure of your personal information to potential or actual buyers, or the receipt of personal information from other sellers. Ensuring the proper protection of such information in these transactions is one of SARSILMAZ's principles.

Disclosure for Other Reasons: Personal information may be disclosed when required by law, to carry out legal procedures necessary to protect our rights and assets, or in good faith to comply with legal requirements in order to protect the personal safety of any individual in emergency situations.

Security

SARSILMAZ is committed to the principle of protecting your personal information. We use various security technologies and methods to safeguard your personal information against unauthorized access, use, or disclosure. For example, the personal information you provide is stored in restricted-access facilities and computer systems. When you log in to one of our websites or conduct a commercial transaction, industry-standard security technologies, such as Secure Sockets Layer (SSL) protocol, are used to encrypt information for transmission over the Internet specific to you or your company. Ensuring the security of your password on the sites you log into and preventing disclosure of this information to others is your responsibility. While navigating a site you are logged into or moving from one site to another using the same login mechanism, your identity is verified through encrypted session information placed on your machine.

Reviewing Your Personal Information: In some cases, you may review and correct the personal information you provide through our websites by visiting the page where you submitted the information. In any case, you can fill out the "Contact Us" form to review and correct your personal information collected through our websites or to request that SARSILMAZ stop using it. Before granting access to your personal information, we may

perform certain procedures to verify your identity. You can help ensure the accuracy of your information by notifying us of any changes to your mailing address, phone number, or email address.

Consent to International Transfer of Personal Information: Personal information obtained from our websites may be sent to other countries where SARSILMAZ, its subsidiaries, or representatives are located. We may store or process this information there. Although personal information protection laws in these countries may differ from those in your place of residence, all reasonable measures are taken to ensure the protection of your privacy. By using our websites and providing your information, you consent to the transfer of your information outside your country of residence.

Information Regarding Children: SARSILMAZ does not knowingly collect information from children or about children, and our websites are not intended to engage in activities aimed at collecting information from children.

Links to Other Sites: Our websites may contain links to other sites belonging to SARSILMAZ distributors, subsidiaries, affiliates, sales partners, professional and public organizations, and publishers. We also have links to third-party providers who host, maintain, and operate online training programs. While we strive to link only to sites that share the high standards we apply and respect privacy principles, we disclaim any responsibility for the content, security, or privacy practices of such other sites.

Enforcement of This Privacy Notice: If you have any questions regarding this notice or the processing of your personal information, please contact us via the "Contact Us" form. We will make every effort to address your concern promptly and reach a satisfactory resolution.

Changes to This Privacy Notice: SARSILMAZ may update this privacy notice when necessary without compromising the principle of confidentiality and protection of personal information. When this occurs, the "last updated" date at the top and bottom of the privacy notice will be changed. For updates that materially expand or increase the sharing or use of personal information not addressed in this privacy notice at the time of collection, your consent will be obtained through the provided acceptance or rejection option.